Hosting of Environments By Third Party Support Providers

Astute Labs

Our PeopleSoft Center of Excellence hosts and manages an "Upgrade Lab" which replicates the client environment at our offshore locations. The initial and most time consuming activities are carried out in our Upgrade Lab thus benefiting the clients with immense cost savings.

DTX 8

Hosting of Environments By Third Party Support Providers

Page 1 of 2

summit technology

ORACLE® PARTNER

Contact Us
866-446-1891

Search...

Quick Launch
- Site Map
- Blog
- Contact Us

home | about us | services | our clients | careers

Off-site: Minimal impact to your operations is just one benefit of an off-site upgrade. It is also a cost efficient way to operate. By taking advantage of an off-site upgrade, we can manage your project in effective manner, because you can concentrate your efforts on your core business, and let us handle your upgrade in our state-of-the-art upgrade lab.

Personal Assistant

PeopleSoft Upgrades

When you choose Summit to administer an upgrade, you can rest assured that you are in good hands. Our many years of experience and proven methodology enable you to streamline your processes at a minimal cost. We are currently administering the latest PeopleSoft version. Based on your company's needs, we will either perform an on-site upgrade or an off-site upgrade. Some of the benefits of each are

http://www.summitsti.com/services/peoplesoft-upgrades/

2/15/2012
RSI_TMPTX00000769

Oracle USA, Inc. v. Rimini
Street, Inc.
10cv106-LRH-PAL

DTX 0049

DTX 49

Hosting of Environments By Third Party Support Providers

Hexaware Technologies, PeopleSoft Services, February 13, 2012

PeopleSoft Services | PeopleSoft Solution Provider | PeopleSoft Vendor   Page 1 of 2

Hexaware also offers advanced Upgrade Services through its upgrade lab.

Value Proposition

PeopleSoft Alliance Partner since 1997 – A trusted Partner

1 PeopleSoft Service Provider with 350+ engagements

http://hexaware.com/pplsoft.htm

2/13/2012
RSI_TMPTX00000763

Oracle USA, Inc. v. Rimini
Street, Inc.
10cv106-LRH-PAL

DTX 0047

DTX 47

Spinnaker: Implements a Remote-Only Model

Declarations of Matthew Stava, Affidavit of Spinnaker Support, LLC, April 18, 2011

AFFIDAVIT OF SPINNAKER SUPPORT, LLC PURSUANT TO FED.R.CIV.P. 30(b)(6)

Spinnaker Support, LLC, by and through its authorized designee Matthew Stava, deposes and states as follows:

1. Spinnaker Support, LLC is a Colorado Limited Liability Company with a primary business address of 231 Milwaukee Street, Suite 200, Denver, CO 80206.

2. The undersigned designee, Matthew Stava, is competent to testify to and is authorized to bind Spinnaker Support, LLC as to the matters sworn to in this Affidavit.

3. Spinnaker Support, LLC does not receive from or pay any license fees to Oracle Corporation or any of its affiliates in association with the third party support Spinnaker Support, LLC provides to its clients regarding J.D. Edwards software. To the best of Spinnaker Support, LLC's knowledge, each of its J.D. Edwards support clients has complete and up to date licenses for any of the software for which Spinnaker Support, LLC provides support.

Spinnaker Support, LLC complies with its own internal operational policies and standard agreements, and pursuant to those policies and agreements, Spinnaker Support, LLC does not download or copy Oracle Software and Support Materials to its computers.

7. Consistent with the representations contained in Spinnaker Support, LLC's March 4, 2011 Objection Pursuant to Fed.R.Civ.P. 45(c)(2)(B) served upon counsel for Oracle, Spinnaker Support, LLC complies with its own internal operational policies and standard agreements, and pursuant to those policies and agreements, Spinnaker Support, LLC does not use automated download tools, crawlers, scrapers or other software programs to download any Software and Support Materials to its computers.

8. Spinnaker Support, LLC's service offerings are fully and accurately described on its website: www.spinnakersupport.com

RSI_TMPTX00001367

Oracle USA, Inc. v. Rimini Street, Inc.
10cv106-LRH-PAL

DTX 3002

DTX 3002